TORRANCE MEMORIAL **Progress**Notes MONTHLY MEDICAL CENTER MEDICAL **VOLUME 13** STAFF NEWSLETTER

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August 2021

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Medical Executive Committee Approvals

Items approved at the last Medical Executive Committee meeting can be viewed by using this website link and selecting the particular month: http://www.torrancememorial.org/For Physicians/Medical Staff/MEC Approval.aspx .

If you have any questions, please contact the Medical Staff Services Department at (310) 517-4616.

US News and World Report Ranking



DATE:	July 27, 2021
TO:	Torrance Memorial Staff, Physicians, Volunteers, Members of the Board
FROM:	Craig Leach, President/CEO
SUBJECT:	U.S. News & World Report "Best Hospitals 2021 – 22"

U.S. News & World Report Ranks Torrance Memorial 11th Best Hospital in California in its "Best Hospitals 2021-22" Rankings

Torrance Memorial continues to excel in recognition as a local and national leader in healthcare. Torrance Memorial is once again being honored for its exceptional care, moving up one spot in both state and regional rankings in U.S. News & World Report's "Best Hospitals for 2021-22," placing the hospital in the top 3% in the state.

Torrance Memorial is now ranked as the 11th highest ranking hospital, up one spot over last year, for overall hospital quality in the state of California and moved up in ranking to 5th in the Los Angeles Region.

Torrance Memorial also ranked High Performing in seven specialties.

- Diabetes and Endocrinology
- Gastroenterology and GI Surgery
- Geriatrics
- Neurology and Neurosurgery
- Orthopedics
- Pulmonology and Lung Surgery
- Urology

In the arena of procedures and conditions, Torrance Memorial ranked High Performing in the following areas: Abdominal Aortic Aneurysm Repair, Aortic Valve Surgery, Back Surgery (Spinal Fusion), Chronic Obstructive Pulmonary Disease, Colon Cancer Surgery, Diabetes, Heart Attack, Heart Bypass Surgery, Heart Failure, Hip Fracture, Hip Replacement, Kidney Failure, Knee Replacement, Lung Cancer Surgery, Pneumonia and Stroke.

The U.S. News rankings are based on a variety of measures, including patient outcomes, patient experience, technology and reputation (according to surveyed physicians).

Huntington Affiliation



Dear Torrance Memorial Employees,

I am very pleased to let you know that the proposed affiliation of Huntington Hospital with Cedars-Sinai Health System will be moving ahead, as we have reached agreement with the Office of the California Attorney General.

The agreement reflects our shared goals with the attorney general's office of keeping healthcare affordable while expanding community access. The Huntington affiliation enhances the ability of all the entities in the Cedars-Sinai Health System to better meet the needs of their communities.

Similar to our affiliation with Torrance Memorial, Huntington will continue its local governance, with its own employees, board of directors and medical staff. We are convening several work groups of leaders throughout Cedars-Sinai Health System to develop specific plans for bringing our institutions closer together and identifying opportunities for sharing information and expertise. As these plans are developed, we will be sharing them with you.

This affiliation is a milestone event in the history of both institutions. With the addition of Huntington Hospital, Cedars-Sinai Health System now comprises:

- Cedars-Sinai (which includes Cedars-Sinai Medical Center and Cedars-Sinai Marina del Rey Hospital, as well as its network of physicians and medical offices throughout Southern California)
- Torrance Memorial (which includes Torrance Memorial Medical Center, its network of physicians and medical offices throughout the South Bay)
- Huntington Hospital and its medical offices and physician network

Please join me in warmly welcoming Huntington Hospital into the Cedars-Sinai Health System family.

Sincerely,

Thomas M. Priselac President and CEO, Cedars-Sinai Health System

Cedars-Sinai CME Portal



Cedars-Sinai CME

Accreditation with Commendation

 Cedars-Sinai has a six-year accreditation with commendation from the Accreditation Council for Continuing Medical Education (ACCME). This is the highest award for a provider of CME for physicians and provides compelling proof that Cedars-Sinai supports lifelong learning.
 Cedars-Sinai also offers CME activities that fulfill Maintenance of Certification (MOC) expectations for lifelong learning and knowledge self-assessment for several member boards of the American Board of Medical Specialties (ABMS).

Live CME Courses

Browse our continuing medical education calendar featuring updated listings on a variety of
educational conferences to learn about best practices from our top-rated faculty. These courses
require pre-registration, a fee to participate and are offered virtually, at the main medical center and
other offsite locations.

CME Conference Calendar: <u>https://www.cedars-sinai.edu/education/continuing-medical/course-</u>
 calendar.html

Regularly Scheduled Series (Grand Rounds and Case Conferences)

 Attend grand rounds sessions and case conferences. These regularly scheduled series are free to Cedars-Sinai affiliated physicians and the healthcare team. These series are held as virtual or live meetings. Specific contact information for each series can be found in the calendar link.
 Regularly Scheduled Series Calendar: https://www.cedars-sinai.org/med-pros/staff-calendar.html

On-demand CME Courses

Browse our on-demand continuing medical education and learn at your own pace.

On-demand Course Listing: https://cedars.cloud-cme.com/course/onlinelisting?p=20

CME Portal

 Register for CME courses, obtain your transcript, view course materials, complete evaluations, and access other CME services.

CME Portal Site: <u>https://cedars.cloud-cme.com/default.aspx</u>

Questions?

 For more questions about current offerings or to plan your own CME activity, contact the CME Office: cme@cshs.org or 310-423-5548

www.cedars-sinai.org/cme

Medical Board Podcast



DID YOU KNOW?

The Medical Board of California (Board) has its very own podcast where we chat all things from new and changing legislation, to one on one interviews with Board management and Board members. You can check out the *episodes* we currently have published on our website, and sign up for the *Subscriber Alerts* "News" topic to be updated when a new podcast episode is released.

CURES FEE INCREASE NOTICE

The Medical Board of California (Board) would like to inform you that the fee charged to maintain the Controlled Substances Utilization Review and Evaluation System (CURES) is set to increase from \$6 to \$11 for licenses that expire on or after July 1, 2021, pursuant to AB 3330.

Most Board licensees will see a \$22 CURES Fee at the time of license renewal, due to the biennial renewal cycle. The fee covers the reasonable regulatory costs of the Department of Justice for operating and maintaining **CURES, a critical element in the state's effort to address** the growing danger of opioid addiction stemming from prescription drug abuse.

The fee will then decrease to \$18 for licenses expiring on or after July 1, 2023. For more information about CURES, visit: oag.ca.gov/cures.

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CURES Fee Increase Notice

QUESTIONS RECEIVED FROM THE WEB

By Alexandria Schembra Public Information Analyst

I AM IN THE PROCESS OF RENEWING MY LICENSE AND SEE TWO ADDITIONAL FEES – THE CURES FEE AND THE STEVEN M. THOMPSON LOAN REPAYMENT FEE. WHAT ARE THOSE FEES AND WHY CAN'T I OPT OUT OF THEM?

Licensees are required to pay a \$25 mandatory fee to the *Steven M. Thompson Physician Loan Repayment Program* at the time of renewal of a physician and surgeon's license pursuant to *California Business and Professions Code (BPC) Section 2436.5.* This program encourages recently licensed physicians to practice in underserved locations in California by repaying a portion of their medical school loans in exchange for a minimum of three years of service.

Along with this, *BPC Section 208* requires licensees to pay a \$12 mandatory fee at the time of renewal for the Controlled Substance Utilization Review and Evaluation System / Prescription Drug **Montoring Program (CURES/PDMP)*. The CURES/PDMP allows pre**registered users, including physicians and other licensed healthcare prescribers, pharmacists, law enforcement, and regulatory boards to access information about a patient's prescription history of controlled substance in a timely manner.

I AM RETIRING BUT WANT TO KEEP MY LICENSE. DO I STILL NEED TO PAY THE FULL RENEWAL RATE?

A physician who holds a retired status license is exempt from paying the \$820.00 renewal fee. However, every physician is still required to pay the \$25.00 Steven M. Thompson Physician Loan Repayment Program fee at the time of renewal. If the mandatory fee is not received prior to the expiration date, the license will be placed in a delinquent status and a pocket license will not be issued.

*Please note, as required by Assembly Bill (AB) 3330, the fee charged to maintain the Controlled Substances Utilization Review and Evaluation System (CURES) is set to increase from \$12 to \$22 for licenses that expire on or after July 1, 2021. The fee will then decrease to \$18 for licenses expiring on or after July 1, 2023. Please refer to your renewal notice for the amount due.

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Physician Extortion Scam

PHYSICIAN EXTORTION SCAM FROM FAKE BOARD REPS AND DEA AGENTS

July 2021 Home

The Medical Board of California (Board) is aware that scam artists posing as US Drug Enforcement Administration (DEA) agents or Board staff are calling California physicians as part of an extortion scheme. The scammers identify themselves as DEA agents or Board staff calling about ongoing investigations regarding their license issued by the Board. Scammers may tell victims their license is suspended for liegel drug trafficking, and the suspension means they will not be able to practice. The scammers may provide an "Agreement for the Bond and Protocols" that includes statements that licensees are not to share or disclose the investigation to any third party and agree to a bond fee payment of \$25,000.00. The scammers' phone number may show up as the Board's toll-free number (600) 633-2322,

Please note, DEA agents or Board staff will never contact physicians by telephone to demand money or any other form of payment. If you receive a call such as the one described, refuse the demand for payment. Please also consider the following:

- If the caller is stating they are from the DEA, immediately report the threat using the DEA's Extortion Scam Online Reporting form.
- If the caller insists that they speak with you right away, tell them that you'll call them back directly. At this point, some scammers will offer you a phone number as a way to verify they are who they say they are. Don't call this number, use the Board's tollfree number at (800) 633-2322.
- If the phone number of the caller appears to be the Board's toll-free number, it is recommended that you submit an online complaint with the Federal Communications Commission (FCC) using the FCC's Consumer Complaint form.

Physician Dining Room

I am happy to announce that the Doctor's Dining Room space will open on 8/2/2021 to allow physicians access to seating. There are currently 5 tables with 4 chairs each with no plans to change. Food will not be served at this time.

Food service will begin on Wednesday, 9/1/2021. The hours of operation are as follows:

- a. Monday Friday 7:00 am to 2:00 pm. Closed 10 to 11 to prepare for lunch.
- b. Closed weekend/Holidays

Food in the dining room will be packaged in disposable service ware (grab & go), per LA County food regulations, or will be served by a Food Services employee. Physicians may pay for food with a credit card or café card. There is no cash payment. Food will be discounted 40% which is no different than currently in the Cafés.

Your Medical Staff leadership has reviewed and approved the above plan. If you have any questions or comments regarding the dining room, please forward them to me or to Derek Berz at <u>Derek.Berz@tmmc.com</u>.

Thanks very much,

Robin

Cold Therapy

Ice Therapy as an Alternative for Pain Reduction in Cesarean Section

Mina Dastgheib RN, BSN, IBCLC,

Torrance Memorial Medical Center

Purpose

To improve management of post operative Cesarean Section incisional pain using cold therapy resulting in decreased narcotic use

Background

Cold Therapy is used to manage post operative pain, reduce edema, hemorrhage, and hematoma, but has not been used post Cesarean Section. Cesarean section mothers often require opioid analgesic and NSAIDs for pain relief, which causes nausea, vomiting, sedation, and constipation. Also a problem for nursing mother with opioid use is: medication can be transferred via breastmilk, causing infant constipation, CNS depression, sluggish movement, irregular breathing

Method

A quasi-experimental study compared C-section incisional pain in post op mother who had ice packs applied versus a control group that did not. Eligibility included > or = to 18 years old, single birth, low risk pregnancy, > than 37 weeks gestation, epidural or spinal anesthesia. Sample included 30 control; 30 intervention. Cold therapy was started in the recovery room and replaced every 3 hours, for 48 hours. C-section site pain was assessed prior to each application. Feasibility, toleration, pain level, rescue pain medication, and side effects were monitored

Result

There were no significant differences in the control versus intervention groups based on age, gravida, para, gestational age. Cold therapy as an alternative non-pharmacological approach for pain management post cesarean section was feasible and well tolerated. There were a few minor side effects including cold, redness, and numbness at the site, but removing ice pack for 20 minutes helped to manage minor side effects. Narcotic use was decreased with use and patient feedback was highly positive. Discussion

Use of cold therapy post c-section can be helpful in managing post operative pain in a cost effective, non-invasive intervention. Decreasing opioid use is an added benefit to both mother and newborn

Hello all,

As your Executive Director of Medical Informatics, I am your physician liaison to all things Cerner Millennium. With an experienced team of informaticists and service specialists supporting me, we are available to assist you with questions or ideas regarding use of the electronic medical record across both the acute and ambulatory locations of the Torrance Memorial Health System.

We have many ways to make your computer experience easier, faster and with fewer clicks. Customizing your Workflow/View page is one of them. This may have different titles but is the first page that opens when you open a patient's chart. Let's start with a couple of identifiers so you know how we describe this page.

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RED ARROW-"DARK MENU"

This is a fixed set of links that is customized per user position, for example, all Orthopedists will see the same list. This must be edited by IT. You will find many useful tools here such as Torrance Community View and eCoach, a set of video tutorials on using Power Chart.

GREEN ARROW-"WORKFLOW TABS"

This is another area you can customize. You can remove tabs by clicking the X on the tab. You can add them back off a list of choices by clicking the plus sign at the end of the row. You can also reorder the tabs by clicking and dragging them side to side and releasing where you want them located.

BLUE ARROW-"TABLE OF CONTENTS"

This is a list of components called "widgets." Everyone gets the same list, but you can individually choose which ones you see. You can click and drag these up and down to order them the way you want them. Here is how to edit the list:

On the top of the Workflow page, top right, click the three horizontal lines (IT folks call that a "hamburger.") Then hover over the word **Components**, and a list of available widgets will pop out. Uncheck the ones you don't need. You can edit this at any time.

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Visits		1 🗸	Pneumonia due to COVID-19 virus		U07.1 (ICD-10-CM)		Medical		 New Order Entry Objective/Physical Exam 	
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Outstanding Lab & Rad Orders			No Chronic Problems						 Outstanding Lab & Rad Orders Oxygenation/Ventilation 	
Order Profile			COVID-19			JUL 18, 2021	Medical		Pathology	
Intake and Output									Quality Measures Workflow	
			Tobacco use				Patient Stated		Review of Systems	
Oxygenation/Ventilation		Resolved Chro	nic Problems						 Subjective/History of Present Illness Visits 	

This is the meaning of the Components or Widgets:

Advance Directives: If there is a POLST or Advance Directive is in the system, you will find a direct link here to open the document.

Allergies: Complete list of allergies and ability to add or edit the list. You may also access this from the Banner Bar by clicking on the Allergies link.

Assessment and Plan: You may prefill the Assessment and Plan here and then create the note, saving time!

Chief Complaint: This should automatically be filled from RN documentation, but you can edit as well and sign.

Consolidated Problems: This is the list of the patients Problems and Diagnoses. ICD 10 codes automatically populate after the title. Did you know you can modify the title of the problem? The code will stay the same but you can edit the description for more information.

Custom Links: Much useful information here that can be edited by specialty. Here you will find The *Code Status and Goals of Care* form which lists all the patient's prior code statuses on admission.

Custom Links	+ V Selected Visit
Additional Chart Links (4)	PowerForms (1)
36 Hour Order Summary	Code Status and Goals of Care
Facesheet	
Glycemic Monitoring	
Interdisciplinary Summary	

Diagnosis Insights: "Coming Soon"

Diagnostics: Access to all radiology reports, and you may access the images directly from within the report. You will also be able to view telemetry strips from this widget.

Documents: Quick and easy access to physician notes without going into the Document Viewer. You may also click on the header "Documents" to access the document tree.

Histories: Here you can view, Social, Family and Procedure history from across the health system. You may also Add, Edit or Modify and of the sections to add new information. Clicking on the heard "Histories" will take you into the system.

Home Medications: This will reveal medications as entered by prior Med Reconciliation. For pharmacy records, access External Rx History (mentioned in previous newsletters!)

Immunizations: You may rapidly import California Immunization Registry (CAIR) data here. It takes three seconds. Find those Covid vaccinations!

Intake and Output: Quickly assess your patients fluid balance on one page and compare with prior 24-hour time periods. You will find stool counts and estimated blood loss counts here as well. Click on the header to link to the detailed version in i-View I&O.

Labs: One-page access to results with comparison to prior results. Click on the header to go to All Results.

Media Gallery: New! Photos of Skin, Wound and Burns that you can tag and put in your note!

Microbiology: Easy access to those culture results. Click the header to take you to the sensitivities page.

New Order Entry: Add orders directly from here. Less clicking means less time in the chart.

Objective/Physical Exam: Add your exam here when you are prefilling your note. Be sure and use autotexts to do this quickly. Make your own for custom phrases.

Order Profile: Sam page viewing of the Power Orders page in an easy to read format, organized by order category. Click the header to go to Power Orders.

Outstanding Lab and Rad Orders: One click access to the Power Orders page and see what is still pending.

Oxygenation/Ventilation: Immediate access to ABG/VBG results, ventilator setting, oxygen needs.

Pathology: One click access to your path results.

Quality Measures Workflow: Keep up on those VTE measures, easy to track here.

Review of Systems: Prefill here before you create your note. Be sure and use autotexts to do this quickly. Make your own for custom phrases.

Subjective/History of Present Illness: Prefill here before you create your note. Free text box with MS Word editing capabilities. You can add color, bold, italic and underline. Change fonts and sizes.

Visits: Quick access to prior appointments, locations and FIN's.

Vital Signs: One page viewing of the vital signs band. Filters for different time frames. Click the Header to go directly to iView.

As you can see, the system can do so much to make your life easier. We are always focusing on decreasing the time a physician spends in the chart looking for information and reducing your charting times. If you are interested in individual evaluation of your charting methods and metrics, let me know. Cerner tracks every mouse click you make and I can provide you with a customized report as well as a detailed plan on how to get you home sooner, with safer patients!

TORRANCE MEMORIAL MEDICAL CENTER

August 2021

Medical Staff Calendar

Monday	Tuesday	Wednesday	Thursday	Friday
2	3	4 7:00a CV Review Conference	5 7:00a Breast Tumor Board. 7:45a General Tumor Board 12:30p MSPI Committee	6 7:00a Thoracic Tumor Board. 7:00a Surgery Department
9 12:30p Bioethics Committee 12:30p Credentials Committee	10 3:00p Medication Safety	7:00a CV Review Conference	12 7:00a Breast Tumor Board. 7:45a GI Tumor Board	13 7:00a Thoracic Tumor Board
16	17	18 7:00a CV Review Conference	19 7:00a Breast Tumor Board. 7:45a CNS Tumor Board 12:30 Bylaws Committee 12:30p Stroke Committee	20 7:00a Thoracic Tumor Board.
23	24	25 7:00a Breast Committee 7:00a CV Review Conference 12:30p Antibiotic Stewardship	26 7:00a Breast Tumor Board. 7:45a GI Tumor Board 12:30p Credentials Committee	27 7:00a Thoracic Tumor Board.
30	31	1	2	3

CME CONFERENCES



Wednesdays, 12:30 p.m. Hoffman Health Conference Center

Torrance Memorial Medical Center is accredited by the Institute for Medical Quality/California Medical Association (IMQ/CMA) to provide continuing medical education for physicians.

Torrance Memorial Medical Center designates this live activity for a maximum of 1 AMA PRA Category I Credit™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

For up-to-the-minute conference information call (310) 784-8776 or visit: http://www.torrancememorial.org/For Physicians/ Wednesday CME Conferences.aspx

August 4, 2021

"Improving Patient Adherence to Reduce Readmissions" Efren Manjarrez, M,D,, SFHM, FACP University of Miami Miller School of Medicine

August 11, 2021 NO CONFERENCE

August 18, 2021 TBD

August 25, 2021 NO CONFERENCE September 1, 2021 TBD

September 8, 2021 NO CONFERENCE

September 15, 2021 TBD

September 22, 2021 NO CONFERENCE

September 29, 2021 NO CONFERENCE

Welcome New Practitioners



Audrey J. Davis, M.D. Pediatrics Torrance Memorial Neonatology Medical Group 3330 Lomita Blvd.—Neonatology Torrance, CA 90505 Phone: (310) 517-4663 Fax: (310) 784-8722



Henry J. Kaing, D.O. Medicine Torrance Memorial Physician Network 3640 Lomita Blvd. 106 Torrance, CA 90505 Phone: (310) 883-3262 Fax: (310) 981-6749



Aileen Z. Novero, M.D. Medicine Pacific Shores Medical Group 23456 Hawthorne Blvd. Suite 260 Torrance, CA 90505 Phone: (424) 212-6200 Fax: (424) 212-6250



Anna L. Rourke, N.P. Medicine COR Healthcare Medical Associates 2841 Lomita Blvd. Torrance, CA 90505 Phone: (310) 257-0508 Fax: (310) 325-8109

Brittney R. Wolfe, N.P.

Torrance, CA 90505

Fax: (310) 784-8793

Phone: (310) 325-9110

3330 Lomita Blvd., 4 East CVICU

Surgery



Carrie K. Riestenberg, M.D. OB GYN Reproductive Partners Medical Group 510 N, Prospect Ave 202 Redondo Beach, CA 90277 Phone: (310) 318-3010 Fax: (714) 702-3030



Tess E. Ventura, N.P. Cardiovascular Disease COR Healthcare Medical Associates 2841 Lomita Blvd. 100 Torrance, CA 90505 Phone:(310) 257-0508 Fax: (310) 325-8109



Hazem G. Abdelsalam, M.D. Medicine Torrance Memorial Physician Network— Pulmonary and Sleep 2841 Lomita Blvd. Ste 235 Torrance, CA 90505 Phone: (310) 517-8950 Fax: (310) 326-6054



Alexander J. Gertel, M.D. Surgery Torrance memorial Physician Network—ENT 23550 Hawthorne Blvd. Ste 125 Torrance, CA 90505 Phone: (310) 891-6733 Fax: (310) 257-7288



Lorena Gonzalez, M.D. Surgery City of Hope Medical Group Torrance 5215 Torrance Blvd. Torrance, CA 90503 Phone: (310) 750-1715 Fax: (626) 218-6212

Physician/AHP Roster Updates

Address Change

Stephanie H. Abrams, M.D.Rashaan Ali-Jones, M.D.PediatricsSurgeryChildren's Gastroenterology MillerFax: (310) 373-6065Children's Subspecialty GroupMichael A. Noronha, M.D.2701 Atlantic Ave.Michael A. Noronha, M.D.Long Beach, CA 90806RadiologyFax: (562) 933-8557Fax: (323) 310- 3820

Leon L. Chen, M.D. Pediatrics Children's Gastroenterology Miller Children's Subspecialty Group 2701 Atlantic Ave. Long Beach, CA 90806 Phone: (562) 933-3009 Fax: (562) 933-8557 Aaron K. Tran, M.D. Medicine Phone: (310) 294-9444 Fax: (310) 857-6789 Value Complexity of the second secon

Chun X. Hsu, M.D. Medicine Digestive Care Consultants 23451 Madison St. 290 Torrance, CA 90505 Phone: (310) 375-1246 Fax: (310) 375-0981

Patrick D. Lyden, M.D. Medicine General and Vascular Neurology 9033 Wilshire Blvd, Suite 301 Beverly Hills, CA 90211 Phone: (323) 442-5710

Minoo Mahmoudi, M.D. Medicine 2001 Wilshire Blvd. Ste 320 Santa Monica, CA 90401 Phone: (310) 566-2006 Fax: (424) 322-1214

Roy Nattiv, M.D. Pediatrics Children's Gastroenterology Miller Children's Subspecialty Group 2701 Atlantic Ave. Long Beach, CA 90806 Fax: (562) 933-8557

Sarah K. Sela-Herman, M.D. Pediatrics Children's Gastroenterology Miller Children's Subspecialty Group 2701 Atlantic Ave. Long Beach, CA 90806 Fax: (562) 933-8557 Phone/Fax Change

The Medical Staff Newsletter **Progress Notes** is published monthly for the Medical Staff of Torrance Memorial Medical Center.

Vinh Cam, M.D. Chief of Staff Robin S. Camrin, CPMSM, CPCS Vice President, Medical Staff Services & Performance Improvement



Medical Staff Services

3330 Lomita Boulevard Torrance, CA 90505 Phone: (310) 517-4616 Fax: (310) 784-8777 www.TorranceMemorial.org

Mailing Label

